

12/02/04

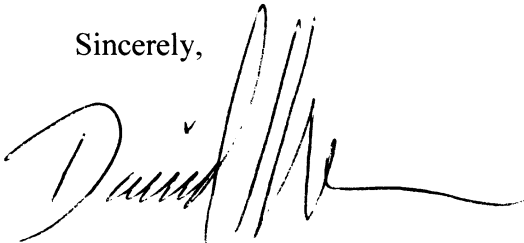
Enviro Clean Products LLC
PO Box 721090
Oklahoma City, OK 73172-1090

Dear Mr. Haneman,

I wanted to take time and write you this letter because I have been searching for a product like OIFactor for some time now. I have recently moved into a new home and I also have three pets, for obviously reasons I have been very careful what products I use cleaning up when there is the occasional accident. I have tried several "pet-store" remedies only to have marginal results. I know this because my dogs will continue to sniff and mess on the same area of the rug, even though I can't see or smell anything after I clean the area several times.

I found the OIFactor on the internet and have been very pleased with the results. Not only did the OIFactor remove the urine odor and stain, it removed any residual urine odor that only a cat or dog could smell. Since, I have used OIFactor as an all-purpose carpet cleaner and I'm having amazing results.

Sincerely,

A handwritten signature in black ink, appearing to read "David Korman", with a long horizontal flourish extending to the right.

David Korman
13740 SW Mapleview Lane
Tigard, OR 97224